



# TUNAP

## Code of Compliance

2020 Version EN

**»We want performance, predictability,  
honesty and straightforwardness.«**

# TUNAP Code of Compliance

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### Code of Compliance of the TUNAP GROUP

Published by the Central Managing Board of the TUNAP GROUP in February 2020

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# TUNAP Code of Compliance

## Applicability



**This Code of Compliance applies to all TUNAP GROUP employees\*.**

This Code of Compliance sets out rules of conduct for the employees of the TUNAP GROUP. It should be viewed as a guideline and is intended to assist everyone in making decisions in their day-to-day work that conform to both the law and to the TUNAP GROUP's corporate values. This serves to protect the entire GROUP of companies and their employees.

The rules contained in this Code of Compliance are binding. If further rules are required due to country-specific factors or differing business models, additional rules can be added to this GROUP-wide Code of Compliance at the company level once they have been approved by the TUNAP GROUP's Chief Compliance Officer.

The general rules of conduct described in this Code of Compliance also apply when dealing with customers as well as for suppliers and other business partners.

We expect our business partners to feel obliged to follow these principles as well. Observance of the law, honesty, reliability, respect, and trust comprise the universal foundation of good business relationships.

\* The terms "employee" and "employees" as used in this document refer to both male and female employees. Any other terms that may appear to be gender-specific are also meant to encompass both males and females. Any such measures are aimed solely at simplifying the text and are not to be associated with any value judgment.



# TUNAP Code of Compliance

## I. General rules of conduct

### 1.1 We act with integrity

Mutual trust, reliability, honesty and straightforwardness both inwards and outwards guide our actions. We safeguard the image of the TUNAP GROUP and avoid conflicts of interest.

The TUNAP GROUP's image is greatly influenced by the conduct of its employees. Inappropriate conduct is not only capable of significantly tarnishing our image but can also result in penalties, which may ultimately have a negative impact on every single one of our employees. This is why we ensure that TUNAP's image is upheld and safeguarded at all times as we go about our work.

Integrity and reliability form the bedrock of TUNAP's corporate culture. This means that we must behave honorably, fairly, with decorum and integrity in every situation as we go about our daily routine. We therefore avoid any conflicts between personal and business interests.

### 1.2 We comply with applicable laws and internal rules

Applicable laws and internal rules are to be strictly complied with at all times. Members of management view it as their duty to ensure that everyone is aware of and complies with relevant laws.

As a company, we are a part of the society in which we operate, and we are therefore subject to its rules and laws. Our corporate identity requires that we, the employees of the TUNAP GROUP, strictly follow all applicable laws and other regulations in every situation and in every country. The same applies for internal directives and guidelines, including this Code of Compliance. Likewise, we stand by our commitments to fulfill all of the contracts and agreements we have entered into.



In order for us to act in accordance with the law, we must be aware of the relevant national and international laws and other regulations. As employees, we also view it as our duty to independently acquaint ourselves with the laws and regulations applicable to the work for which we are responsible. Notwithstanding, it is the duty of the members of management to inform their employees of any relevant laws and regulations and to ensure that they are complied with.

### **1.3 We treat each other in a responsible manner and with respect**

We assume responsibility for our actions, work in mutual respect and appreciation and are straightforward and predictable in everything we do.

The TUNAP GROUP's corporate culture is marked by mutual respect and a responsible manner of dealing with each other. This applies both to our dealings with business partners and our contact and cooperation with members of our own corporate GROUP.

Informed employees are better employees. We try to gain our employees' loyalty to corporate goals, to motivate them, and to reinforce their feeling of belonging here at the company by providing them with information on a regular basis.

### **1.4 We honor human rights and respect human dignity**

We respect personal rights and human rights, we reject child labor and forced labor, and make decisions based only on considerations that can be weighed objectively.



We respect and safeguard the dignity of our fellow human beings, the privacy and the personal rights of every individual. We see people, their experiences, and their uniquely personal attributes as added value for our company. Decisions that affect people are therefore made solely on the basis of objective considerations. We do not make any decisions that violate the Universal Declaration of Human Rights. When making decisions, we adhere to the guidelines set by the International Labour Organization (ILO).

For us, this means in particular that we reject every form of forced labor and child labor, and that we do not allow any kind of discrimination on the basis of ethnic background, religion, age, disability, sexual identity, or gender. Moreover, we do not tolerate violence, intimidation, mobbing, or sexual harassment in the workplace.

### **1.5 We handle company property responsibly**

We handle the TUNAP GROUP's tangible and intangible property with care and do not make use of it for personal purposes.

The facilities, working materials, business documents and data put at our disposal for our work are the property of the TUNAP GROUP. We always handle these assets carefully and responsibly, and will never use them inappropriately.

We do not tolerate either negligent or intentional actions taken against company property.



## **1.6 We work to ensure safety in the workplace**

We ensure that our workplaces comply with the legal standards set for workplace and occupational safety and the regulations regarding working hours.

The health of our employees is very important to us. Protecting the health of our employees and avoiding risks is of the utmost priority for us. We wish to provide our employees with a safe work environment and therefore take pains to ensure that all provisions, laws, and standards regarding workplace safety and occupational safety are complied with.

Our employees must be allowed adequate time to relax and recuperate. We therefore see it as our responsibility to comply with existing legal and internal regulations regarding working hours, breaks, and rest periods.

## **1.7 We protect the environment**

We protect the environment by handling non-renewable resources sensibly from an ecological standpoint and advocate the protection of nature.

The TUNAP GROUP recognizes that certain natural resources are limited. We therefore strive to handle natural resources sensibly from an ecological standpoint. This means not only that we comply with existing laws regarding environmental protection and sustainability but also that we attempt to avoid the unnecessary use of non-renewable resources whenever possible. Every employee is therefore urged to implement practical measures to reduce the waste of resources and to avoid creating pollution.



# TUNAP Code of Compliance

## II. Dealing with business partners

The general rules of conduct described in this Code of Compliance also apply when dealing with customers, suppliers, and other business partners. We expect our business partners to feel obliged to follow these principles as well. Observance of the law, honesty, reliability, respect, and trust comprise the universal foundation of good business relationships.

### 2.1 We reject every form of corruption and bribery

We reject corruption and bribery in all of their forms. We comply with all relevant laws and regulations. Unambiguous internal standards of conduct are spelled out to provide for improved orientation.

Corruption and bribery harm competition and impede innovations. They cause companies to forfeit their prosperity and reputation. Corruption and bribery are banned worldwide and are subject to harsh penalties. The TUNAP GROUP does not tolerate corruption or bribery in any form, neither the offer or provision nor the request or acceptance of inappropriate benefits or advantages.

This does not apply merely to personal benefits and advantages. We acquire our orders by inspiring our customers with better solutions. We are tough negotiators with our suppliers, but we always negotiate fairly. We strictly reject payoffs intended to obtain orders or expedite administrative processes and adhere to the policies of our business partners on the acceptance and offering of gratuities. These principles not only apply to all employees but also to any other individuals and organizations acting on behalf of or in the interest of the TUNAP GROUP.



## **2.2 We support fair competition**

We stand in support of fair, performance-based competition and do not take part in arrangements with other market participants that are restrictive of competition.

The TUNAP GROUP views itself as committed to the guiding principle of the social market economy. We therefore stand in support of fair, performance-based competition. In particular, this means that we do not participate in cartels or other practices that are restrictive of competition or otherwise unfair. It is the duty of the members of management to ensure that this is the case.

Specifically, this means that TUNAP GROUP employees do not enter into any written or verbal arrangements with competitors concerning prices, quotas, or markets to be developed. We enter into other arrangements with other market participants only within the limits allowed by law. We also do not participate in exchanges of information regarding internal considerations relevant to competition. We do not seek to illegally influence our business partners and buyers concerning their pricing. Moreover, wherever we have a position of market dominance, we do not exploit this.

Because even verbal or tacit agreements can be classified as anti-trust violations, we urge our employees to always act with care and caution whenever dealing with competitors. If a competitor attempts to persuade a TUNAP GROUP employee to enter into prohibited arrangements, the employee should report this immediately to his or her member of management or the office in charge. The response to such propositions should be appropriate.

## **2.3 We do not allow ourselves to be abused for illegal ends**

We do not participate in activities aimed at money laundering or the financing of terrorism, and we report any appropriate, suspected incidences of such.



Money laundering is the disguise of the origin of money from illegal sources such as terrorism, drug trafficking, bribery, etc. We only want to have business relationships with respectable partners who observe the law and who obtain their financial resources from legitimate sources. We therefore comply with the prohibition of money laundering and do not participate in financing illegal activities. We comply with the laws concerning money laundering and the financing of terrorism. We take practical precautionary measures to identify our business partners. Our employees are urged to report suspected incidences. We comply with statutory requirements, in particular involving the report of suspected incidences, and cooperate with the appropriate government agencies.

#### **2.4 We follow all applicable laws on export controls and customs**

When conducting international commerce, we obey export bans, sanctions, and embargos. When there are questions or uncertainties, we approach the relevant offices.

International trade with certain goods and services is subject to restrictions. We have created positions of responsibility for cross-border transactions (e.g. our customs and international trade officers) and introduced internal controls in order to ensure compliance with export bans, sanctions, and embargoes. Our employees always follow export control processes.

We are aware that this applies not only to goods that have a physical presence but also to information and technologies, and that these likewise may not be turned over unlawfully to third parties. Violations can cause enormous harm to the TUNAP GROUP. All employees are therefore urged to exercise prudence and, for example, to not pass on information unlawfully via email or over the telephone. Our employees can and should approach their supervisors or the relevant offices whenever there are questions or uncertainties.



# TUNAP Code of Compliance

## III. Avoiding conflicts of interest

Personal interests may be in conflict with the interests of the TUNAP GROUP. Conflicts of interest can have a negative impact on the integrity, professionalism, and success of the TUNAP GROUP. For TUNAP GROUP employees, corporate interests have priority over personal interests. This concerns the following areas in particular:

### 3.1 Prohibition of competition

We do not compete with companies in the TUNAP GROUP.

An employee of the TUNAP GROUP may not acquire or participate in a business or simultaneously work for a business in competition with the TUNAP GROUP.

### 3.2 Equity interests in companies

Equity interests in other companies are permitted provided no decisive influence can be exerted on such companies.

Investment holdings in companies that are not competitors of TUNAP are permitted provided no influence over management can be presumed. In instances of an equity interest of 5 % or more in corporate capital, the equity interest is to be reported to the relevant offices within the TUNAP GROUP.



### **3.3 Secondary employment**

Secondary employment must not harm the TUNAP GROUP and must be approved.

Secondary employment held by an employee may not conflict with the interests of TUNAP and is permitted only with the prior consent of the company.

This excludes occasional literary work, lectures, and other comparable activities. We are always happy to hear that our employees are engaging in volunteer work.



# TUNAP Code of Compliance

## IV. Handling of information

At TUNAP, we engage in a cooperative management style. We entrust our employees with information for their work, and managers are urged to make decisions transparent and comprehensible by providing additional information.

### 4.1 We handle the company's data responsibly

We maintain the confidentiality of information. Only the appropriate and authorized offices in the TUNAP GROUP communicate information to external parties.

As a rule, strict confidentiality is to be maintained regarding the company's confidential information. Such information may not be passed to unauthorized parties, either internal or external, and must be protected from unauthorized access. Such confidential information may include, for example, business and market information, reports, internal communiques and directives, or other trade secrets.

Only specially qualified and responsible offices, individuals, and departments, such as senior management, the PR Department, or the Legal or Finance Departments, may exchange information with external parties.

The obligation to maintain confidentiality also remains in force beyond the duration of the employment relationship.

### 4.2 We do not exploit our knowledge of internal matters

We may not use insider information for our own advantage or for the advantage of third parties.



We often know things about companies within the TUNAP GROUP or their business partners that are not known to outside parties and therefore are not public knowledge. Such insider information can be valuable in the capital market since it is capable of influencing investment decisions and stock prices. Purchasing or selling securities (etc.) or recommending that other parties purchase or sell securities (etc.) on the basis of insider information is prohibited.

#### **4.3 We comply with data privacy and data security regulations**

We handle personal data and other data with care and ensure that privacy rights are not infringed.

Data is of considerable importance both for the TUNAP GROUP as well as for the individuals associated with that data. The appropriate protection of this data and the prevention of its misuse are of top priority. Keeping records, recording data, and similar activities for which the company's confidential information is used are permitted only where such actions are taken in the direct interests of TUNAP and third-party rights are not negatively impacted.

The protection of privacy when using personal data and the security of business data must be ensured in all business processes in compliance with applicable statutory requirements. When securing data technically against unauthorized access, a standard equivalent to the state of the art must be adhered to.

In particular, we must exercise caution when collecting and processing personal data. We comply with the applicable data privacy and protection laws and appoint appropriate offices and positions to be responsible for compliance.



# TUNAP Code of Compliance

## V. Implementation

### 5.1 How do we make decisions?

When we are uncertain about our decisions, we listen to our consciences and talk things over with the appropriate points of contact.

The rules set out in the Code of Compliance provide a guideline for the conduct of TUNAP GROUP employees. In specific situations during our day-to-day work, we frequently have to make decisions that are not explicitly described in the Code of Compliance or other TUNAP GROUP guidelines. At those times, we can always approach members of the management or the relevant offices whenever there are questions or uncertainties. However, often we can use our common sense and our sense of decency and integrity to guide us by asking ourselves the following questions:

- 1) Does my decision or my action comply with applicable laws?
- 2) Is the decision in line with TUNAP's established values and rules?
- 3) If my co-workers and family members knew about my decision, would I have a clear conscience?
- 4) If everyone were to make the same kind of decision, could I live with the consequences?
- 5) If my decision appeared in the newspaper tomorrow, could I justify it?

If you can answer "yes" to all of these questions with a clear conscience, your decision or your action is most likely justifiable.

If you cannot answer "yes" to all of the questions, you should not continue with the particular action until you have spoken with your supervisor or one of the contact persons mentioned in this document.



Of course, you can also use these questions to scrutinize your daily routine; just because you did something one way in the past does not mean that this same course of action will always be the right one.

## 5.2 The duties of our management

Members of management in the TUNAP GROUP are role models and should act accordingly. They are available to their staff members for questions, and help employees fulfill their responsibilities and perform their duties.

In the TUNAP GROUP, senior management has been set up to be local and liberal, and the responsibility for results has been delegated down through the lower levels of the hierarchy. We follow the motto “The greater the successes, the more freedom and liberty.” Correspondingly, unsuccessful companies or unsuccessful individuals who bear responsibility for results should anticipate that their duties will be transferred in whole or in part to corporate headquarters.

Members of management should lead their staff more by providing friendly assistance and admirable suggestions than by issuing commands and directives. Employees should be motivated as a result of managers’ exemplary conduct and modesty as well as the close contact between managers and employees.

Additional information should be provided to make directives and orders transparent and comprehensible for lower-level employees.

Every member of management must continually underscore the significance of ethical conduct and compliance with guidelines, must explore these as topics, and must encourage them through their leadership style as well as training classes. Employees should be allowed to act on their own responsibility and be given latitude for their actions to the greatest extent possible. Nevertheless, compliance with laws and with TUNAP guidelines always has top priority under all circumstances. This is especially true as concerns adherence to this Code of Compliance.



Under no circumstances will we sacrifice the good reputation and the integrity associated with the name TUNAP to short-term interests in profits. We are convinced that this is the way we will be successful over the long term.

Members of management make themselves available to employees as points of contact who can be trusted and who can be approached when employees have uncertainties or questions, or professional or personal issues.

However, this responsibility on the part of managers does not release employees from their own responsibilities. We will be successful only by working together.

### **5.3 What should I do if I notice something illegal?**

All employees are urged to report violations of the Code of Compliance or applicable law or other binding rules or regulations. Tips will be handled confidentially.

If you have a legitimate suspicion that someone is violating our Code of Compliance or applicable law or other binding rules or regulations, please let us know. We can only respond appropriately if we are open about potential violations. This helps us to avoid harm being done to TUNAP, to our employees, and to our business partners. The first point of contact for tips is your supervisor. However, employees may also approach a compliance officer or senior management with tips at any time.

Tips will be handled confidentially. The informant must not suffer any disadvantage as a result.



#### **5.4 Potential consequences of a violation**

Violations of the Code of Compliance will not be tolerated and may have serious consequences.

Violations of the Code of Compliance or statutory guidelines can result in severe disadvantages for the TUNAP GROUP. TUNAP will not tolerate any violations of laws, the Code of Compliance or internal guidelines. Depending on the severity of the violation, inappropriate conduct can also result in legal consequences for employees under labor, civil, and criminal law.

# TUNAP Code of Compliance

## Your points of contact



If you have questions or tips that you are unable to clarify with your supervisor, there are people you can contact.

The first point of contact for questions and tips is your immediate supervisor. Contact persons who deal with specific subjects are available for specific questions that cannot be clarified with your immediate supervisor. If you have questions about the Code of Compliance or compliance in general, local compliance officers as well as the Business Unit Compliance Officer and his team are at your disposal. Special contact persons may also be appropriate for dealing with special provisions within the Code of Compliance (e.g. data privacy and protection officers, workplace safety officers, customs and international trade officers). The respective Human Resources Department is also a suitable point of contact for personnel issues.



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